2.10

The institution provides student support programs, services, and activities consistent with its mission that promote student learning and enhance the development of its students. **(Student Support Services)**

USC provides evidence of a comprehensive array of student support services based on goals consistent with its mission and that promote student learning and enhance the development of its students. Most services are housed within the Division of Student Affairs and Academic Support though some are located within individual colleges. Of particular note is the Academic Advising Guide which not only provides basic information such as the location of various offices, but also includes guides to aid in successful advising appointments and in managing relationships with academic advisors. Other examples include Dinner Dialogues for faculty to host dinners for their undergraduate classes, the Capstone Scholars program for top first and second year students led by faculty and staff, and Creating Academic Responsibility (CAR) which is designed to encourage faculty referrals for students who appear to be having difficulties.

The On-Site Review Committee conducted interviews and reviewed pertinent documentation in support of the institution's case for compliance and sustained the *Off*-Site Reaffirmation Committee's findings.

3.4.9

The institution provides appropriate academic support services. **(Academic support services)**

USC provides evidence of appropriate academic support services. These services cover the necessary areas of writing assistance, departmentally based tutoring, *and* supplemental instruction. Of particular note is the First-Year Call Center, which employs students to contact all new students including transfer students and students who have been out for the previous long semester, the Gamecock connection, an online resource, and the programming for special populations. Academic Centers are located in several residence halls to support academic success through work on skills such as time management and test preparation.